

Serving San Mateo County since 1986 with a wide range of conflict management services.

What PCRC clients are saying about other programs:

“The mediation helped us to work out a visitation plan that meets all of our needs.”

“The mediators really let us take the time we needed to talk out all the issues.”

“It was important to me that the mediators were neutral and didn’t take sides. They helped us focus on what is important for the children rather than on our differences.”

Family Visitation Mediation Program

Family Visitation Mediation is...

A structured but informal meeting (2 to 3 hours) with two mediators who help parents to talk about visitation arrangements that are in the best interests of their children. It is confidential, voluntary and free of charge.

What happens during a mediation?

Two mediators from PCRC assist parents with working out a visitation or parenting plan. Mediators don’t take sides. Instead, they will encourage you to think creatively and come up with a solution that works.

- Mediation is a time to give opinions, and ask questions.
- The goal is an agreement that is workable for both parents and that focuses on the needs of the children.
- Agreements can be filed with the court or remain private and informal.

How do you prepare for a mediation?

- Identify specific concerns and issues to discuss.
- Bring schedules and other information that will affect decisions about visitation - such as school holidays, vacations, weekly appointments.
- Come with ideas and suggestions.
- Think about what your children need from each parent.

This program is a collaborative effort...

sponsored by the San Mateo County Department of Child Support Services. Family Service Agency of San Mateo County is offering low-cost services including: supervised parent-child visits, supervised exchanges of children, and parenting education to participants of this program.

For Family Visitation Mediation call (650) 513-0330

Hablamos Espanol.

1. Ask the Department of Child Support Services to make a referral for mediation.
2. We will discuss the situation with you and will contact the other parent to explain the mediation process to them.
3. We will schedule the mediation at a convenient time and location.